



STEEL FABRICATORS

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TESTIMONIAL TO NORSAFE

We are a medium size steel fabrication company that has a Cairns based workshop and several site crews that work all over North Queensland and into New Guinea. We would have in access of 200 electrical items in our toolbox's that are constantly being swapped from crew to crew so you can imagine the chaos every 3 months, we have our own in house test and tag guys but there is always issues with having properly maintained registers. Since we have been using Norsafe I am amazed at the accuracy and professionalism that we receive from this company. Not only do we receive a honest and accurate register but Heidi sends us any safety reports or issues that she receives, great for toolbox talks and general info. That with a 'HOW CAN WE HELP YOU ' attitude (not very common these days) you'd be a fool to look any where else. Seriously a couple of examples of the extra service.

We are working on a super serious site where safety is 10 on the Richter scale, we had a rattle gun that after prolonged use vibrated one of the caps that holds the brushes in fell out, resulting in the operator receiving a boot. You guessed it a full blown incident report followed. Thanks to Norsafe and the latest testing equipment that Heidi uses gave us a full and detailed print out on the test results when it was checked. That test result along with a incident report ticked all the boxes for the safety department on site. Believe me when you are responsible for someone's health and safety at work it's nice to know that this sort of service is there should anything go wrong.

We have got a blower/extractor fan at work, was bought new and in service for 10 months The fan has been test and tagged twice through our in house guy's, when we had Norsafe service our tools the fan tested up as a faulty tool Heidi had it looked at buy a electrician and the fan had this fault from new. Just shows you the difference between the do it your self test and tag kit and the modern equipment that Nosafe are using (Again peace of mind as a supervisor)

This one is a ripper. Picture this, I've just come from the hardware shop with a specialized tool that the riggers need urgently, on the way to site I am thinking this is all great but the new tool hasn't been tagged Who you going to call. NORSAFE Heidi suggested to meet along the way she has the test equipment with her, so we did and all was good the job wasn't held up. How is that for service!!! Nobody does that these day's. More like "yeah mate bring it in and I'll have it ready for you tomorrow".

If there is a small subbie to a major workshop, anyone who has electrical items in there workplace than I could highly recommend NORSAFE as your choice of test and tag company.

Cheers
Darrell Skennar
Site Supervisor Fitzroy Fabrications